

# Will my system be covered?

Emsworth Heating are specialists in heating and boiler systems, covering many types of system, including (but not limited to):

Combination boilers  
System Boilers  
Conventional/open vented

Natural gas  
Electric  
Oil  
Liquid petroleum Gas (LPG)

Single Pipe  
Twin Pipe  
Gravity Fed

All of our engineers are highly skilled, and have the highest first time repair rates. We will always do our best to ensure we leave you with a useable system after a repair



**All repairs  
guaranteed  
for 12  
months**

If you chose to replace your boiler within 6 months of a repair done by Emsworth Heating, we can help with changing or upgrading your system. We will also deduct the cost of the repair from the cost of your replacement boiler\*. We provide a free home survey for boiler replacements that can be booked online or over the phone.



\*Terms and conditions apply; labour only, excludes parts, maximum 2 hours.

# Emergency Breakdown and Heating Repair Services



01243 950694



# HELP! My boiler isn't working.

Even when you have your boiler serviced annually, there is always the small possibility that something may go wrong or breakdown. If this happens to you there is no need to panic. We offer a seven day a week emergency breakdown service for your boiler and heating system. One of our reliable, trustworthy and experienced engineers will be with you within 24 hours, or the same day whenever possible.



To find out more or to book an engineer please visit our office, see our website or call one of our team.

If you book an engineer with us; whether it is an emergency repair or a routine visit, we provide an appointment window of one hour. We will also send you an SMS message with an estimated arrival time, and a service to track your engineer as they travel to you.

## Emergency callouts

If you do have to call us out, we charge the same call out fee no matter what time of day and we do not charge for travel time. At Emsworth Heating we also have a 'No fix, No Fee' policy.

Our rate is £90 (+VAT) per hour, charged at 15 minute intervals after the first hour (minimum charge one hour).



## Contact us

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