

How to change mode:

- 1 Push the dial to wake up the thermostat
- 2 Once the screen turns on press the **Menu** (☰) button and select **Heat**
- 3 Here you'll see the different modes: **Schedule, Manual** and **Off**
- 4 Select one by turning and pushing the dial

Schedule turns your heating on and off when you want it to and can be more energy efficient

Manual makes sure your home maintains a constant temperature

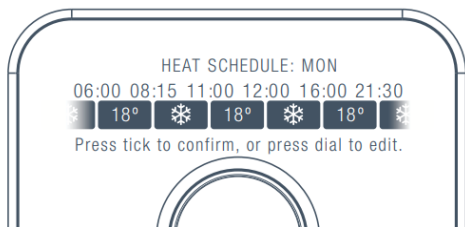
Off leaves your heating in Frost Protection - so your heating will only come on if your home drops below 7°C. You'll see ❄️ on the screen to remind you that Frost Protection is enabled.

Your schedule

Your Hive will have be automatically set to a schedule when it arrives, of ON between 06:30 -08:00 and 16:30-22:00, with the heating set at 20°C. However, this can be easily changed to suit your requirements.

- 1 Wake up your thermostat by pushing the dial and then press the **Menu** (☰) button
- 2 Turn the dial to select **Heat** and push the dial to confirm
- 3 Select **Schedule** and push the dial to confirm
- 4 Scroll to **Start Over** and push the dial to confirm
- 5 Follow the on screen instructions to create your new schedule.

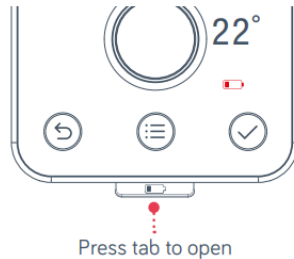
The process is the same for hot water (not applicable with combi boiler), however you would select 'hot water' rather than 'heat' on step 2.



Troubleshooting:



A red battery symbol means your batteries need to be replaced with 4 new AA batteries.



- Press the tab on the base of the thermostat
- Lift you thermostat off the hooks that hold it against the wall (and turn it over to access the batteries
- Simply pop the batteries out and put new ones in
- Re-hook the top of your thermostat and then press the bottom until it clicks to secure it to the wall.



If you see 'NO SIGNAL' on your thermostat this means your thermostat and receiver aren't communicating.

If this happens, you should open your app and it will automatically go to a troubleshooting mode and self test to try and solve the issue. If this does not work it will direct you to a love chat with Hive to try and solve the problem.

Hot Tip: Even without a signal you can still manually switch your heating and hot water on and off by pressing the button on the Hive receiver when it's status light is red.

Using your Hive Thermostat



01243 950694



Hot water boost*

Press to turn on the hot water. Press again to increase the length of your boost. When the boost finishes, it will automatically go back to the previous mode. To cancel early press the back button.

*Not applicable to combination boilers

Heating boost

Press to turn on the heating. Press again to increase the length of your boost. Turn the dial to change the boost temperature (it is set to 22°C by default) When the boost finishes, it will automatically go back to the previous mode. To cancel early press the back button.



You can also control all of the Hive thermostat settings from the app using your phone or tablet, this means you can also adjust them whilst away from home.

For more help on using your thermostat or for more information please visit:

www.hivehome.com/support

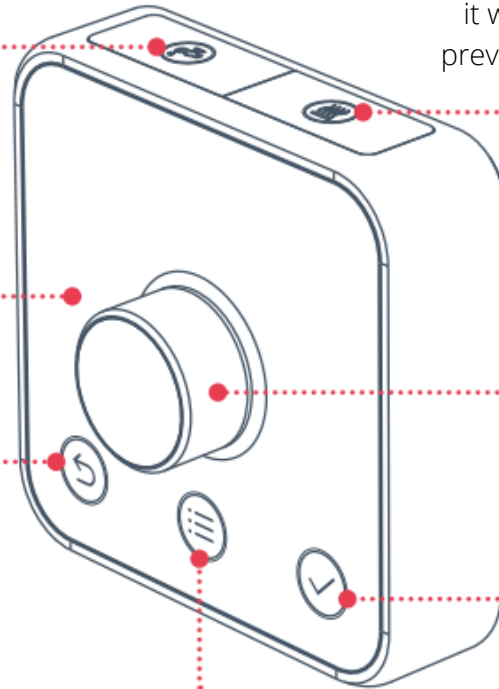
Contact us

28A High Street, Emsworth, PO10 7AQ

01243 950694

info@emsworthheating.co.uk

www.emsworthheating.co.uk



Screen

Shows the actual temperature to the right of dial, and target temperature to the left

Back Button

Menu

Dial

Turn Clockwise to increase or anti-clockwise to decrease the target temperature

Confirm

Icons you might see on your thermostat

- | | | | | | |
|---|----------------------|-----------|----|----------------------|--------|
| 1 | Current day and time | MON 19:25 | 7 | Menu button | |
| 2 | Hot Water mode | | 8 | Back button | |
| 3 | Heating mode | | 9 | Target temperature | TARGET |
| 4 | Heating on | | 10 | Frost Protection | |
| 5 | Actual temperature | ACTUAL | 11 | Boost time remaining | |
| 6 | Confirm button | | | | |

